

## **WINZ Glasses Process**

<https://www.workandincome.govt.nz/eligibility/health-and-disability/glasses.html#null>

If you're on a low income or benefit we may be able to help you with the cost of eye tests and glasses. Information.

- You don't have to be on a benefit to qualify for this help.
- You'll have to pay the money back.
- **You don't have to get a quote before you see us.**

### **We can pay \$249 for:**

- an eye test
- lenses, including:
  - single vision
  - bifocals, or
  - standard progressives
- frames
- a fitting service
- repairs
- a cleaning cloth and case
- a 2 year warranty on defective parts.

### **What's not included**

- We don't pay for:
  - 2 for 1 offers
  - high end, expensive frames
  - extras you may want, eg tinting or sunglasses
  - lens coatings or glasses specifically for Irlen Syndrome.
  - You also can't 'top up' or 'up-grade' with your own money so you can obtain costlier items or extras.

### **How to apply**

- You need to call us on 0800 559 009
- We'll talk with you to understand your situation and how we can help. We'll let you know what information you need to provide and how to get this to us.

### **Choose a supplier**

- We'll ask you what supplier you want to use. We have an arrangement with certain optometrists and opticians to provide optical services.

### **What happens next**

- Step 1 - We'll give you a payment card
  - If your application's approved, we'll give you a payment card (if you don't already have one) and load the money onto it. We'll talk to you about the best way to get this to you.
  - You'll pay the supplier with your payment card (much like an Eftpos card). You have 21 days to spend the money before it expires.
- Step 2 - Book an appointment with the supplier
  - You need to book an appointment with the optometrist or optician that you've chosen.
  - Take your payment card to the appointment.
  - They'll give you an eye examination and then advise you what you'll need. Use your payment card to pay for the frames you choose.

### **Assessed as having high clinical needs**

- We may be able to pay more than \$249 if the optometrist or optician assesses you as having high clinical needs. If this happens, you need to get a quote for the amount you need to pay and call us